2.7 - Student Satisfaction Survey

2.7.1 - Student Satisfaction Survey (SSS) on overall institutional performance

Analysis Report of Student Satisfaction Survey
2021-22

🞣 INTRODUCTION AND OBJECTIVES:

The Internal Quality Assurance Cell and Feedback Committee of the college conducted Student Satisfaction Survey regarding Teaching–Learning and Evaluation and overall institutional performance for the academic year 2021-22. It will help to upgrade the quality of Teaching Learning and Evaluation and facilities provided by the institute. Receiving positive or negative feedback from these students is important as both are crucial for monitoring quality assurance. Listening to what students say is a contributing factor to running a successful college or institution. The present survey tries to capture students' responses about teaching-learning and other facilities in the institution to take necessary actions for quality enhancement.

🞣 METHODOLOGY

By the end of the academic year 2021-22, the link to the Students Satisfaction Survey form (SSS) was made available on college class-wise telegram groups. Students were notified to fill out the questionnaire. The questionnaire including 21 questions was prepared according to NAAC guidelines. Filling out SSS is voluntary/ optional. For the academic year 2021-22, there were 2965 registered students at the college. The data was collected during the period from 10th November 2022 to 30th November 2022. Out of this 623 students responded to the survey.

🞣 RESPONDENT PROFILE

The respondent sample is broadly representative of the student population concerning class, and course. There are 10.4% from B.A., 22% from B. Com., 54% from B.Sc., 8.3% from B.C.A., and 5.3% from B.Voc. respondents in the survey sample. Most of the respondent's students are from Bachelor's Degree (93.5%), and students with Master's Degree 6.5% students.

Student Satisfaction Survey 2021-2022

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation

Email *

Valid email

This form is collecting emails. Change settings

Please confirm this is the first and only time you answer this survey.(कृपया खात्री करा की तुम्ही या सर्वेक्षणाचे प्रथम आणि एकमेव उत्तर दिले आहे.)

Multiple choice

○ Yes   ✕

○ No   ✕

○ Add option or add "Other"

☑ Answer key   (0 points)   Required ⬤ ⋮

Age *

Short answer text

Gender *

○ Female

○ Male

○ Transgender

What degree program are you pursuing now? (तुम्ही आता कोणता पदवी कार्यक्रम घेत आहात?) *

1. Bachelor's

2. Master's

What subject area are you currently pursuing? (तुम्ही सध्या कोणत्या विषयाचा पाठपुरावा करत आहात?) *

1. Arts

2. Commerce

3. Science

4. BCA

5. B.Voc. (Sustainable Agriculture griculture Management)

6. B. Voc. (Tourism and Service Industry)

7. B. Voc. (Nutrition and Dietetics)

8. B. Voc. (Catering and Hospitality Management)

9. B. Voc. (Medical Laboratory Technology)

10. B. Voc. (Nursing and Hospitality Management)

1) How much of the syllabus was covered in the class? (किती टक्के अभ्यासक्रम वर्गात पूर्ण करण्यात *
आला ?)

○ 85 to 100%

○ 70 to 84%

○ 55 to 69%

○ 30 to 54%

○ Below 30%

2) How well did the teachers prepare for the classes? (शिक्षक तासाला किती चांगली तयारी करून *
घेतात ?)

○ Thoroughly

○ Satisfactorily

○ Poorly

○ Indifferently

○ Won't teach at all

3) How well were the teachers able to communicate? (विद्यार्थ्यांबरोबर शिक्षकांचा संवाद कसा होता *
?)

○ Always effective

○ Sometimes effective

○ Just satisfactorily

○ Generally ineffective

○ Very Poor Communication

4) The teacher's approach to teaching can best be described as.(शिक्षकांच्या अध्यापनाबाबतच्या *
दृष्टिकोनाचे योग्य वर्णन कसे करता येईल ?)

○ Excellent

○ Very good

○ Good

○ Fair

○ Poor

5) Fairness of the internal evaluation process by the teachers.(शिक्षकांनी केलेल्या अंतर्गत मूल्यमापनाचा दर्जा कसा होता ?) *

○ Always fair

○ Usually fair

○ Sometimes unfair

○ Usually unfair

○ Unfair

6) Was your performance in assignments discussed with you. (तुम्हाला दिलेल्या गृहपाठामधील (Assignment) तुमच्या कामाची वर्गात चर्चा गेली का ?) *

○ Every time

○ Usually

○ Occasionally/Sometimes

○ Rarely

○ Never

7) The institute takes an active interest in promoting internships, student exchange, field visit * opportunities for students. (इंटरशीप , वैचारिक देवाण-घेवाण , क्षेत्र भेट इ. सोयी विद्यार्थ्यांना उपलब्ध करून देणेसाठी कॉलेज पुढाकार घेते का ?)

○ Regularly

○ Often

○ Sometimes

○ Rarely

○ Never

8) The teaching and mentoring process in your institution facilitates you in cognitive, social, * and emotional growth. (महाविद्यालयातील अध्यापन आणि मार्गदर्शन प्रक्रिया तुमच्या बौद्धिक , सामाजिक आणि भावनिक वृद्धीसाठी कितपत योग्य आहे ?)

○ Significantly

○ Very well

○ Moderately

○ Marginally

○ Not at all

9) The institution provides multiple opportunities to learn and grow.(शिक्षण आणि विकास होणेसाठी कॉलेज आपणास विविध संधी पुरवते का ?) *

○ Strongly agree

○ Agree

○ Neutral

○ Disagree

○ Strongly disagree

10) Teachers inform you about your expected competencies, course outcomes, and programme outcomes.(शिक्षण तुम्हाला तुमच्या अपेक्षित कार्यक्षमता, अपेक्षित उद्दिष्टे आणि साध्ये या बद्दल कळवतात का ?) *

○ Every time

○ Usually

○ Occasionally/Sometimes

○ Rarely

○ Never

11) Your mentor does a necessary follow-up with an assigned task to you.(तुमचे मार्गदर्शन *
(सल्लागार) तुम्हाला देण्यात आलेल्या कामाचा आवश्यक तो आढावा घेतात का ?)

○ Every time

○ Usually

○ Occasionally/Sometimes

○ Rarely

○ I don't have a mentor

12) The teachers illustrate the concepts through examples and applications.(शिक्षक उदाहरणे *
आणि प्रात्यक्षिकांमधून संकल्पना स्पष्ट करतात का ?)

○ Every time

○ Usually

○ Occasionally/Sometimes

○ Rarely

○ Never

13) The teachers identify your strengths and encourage you with providing the right level of challenges.(शिक्षक तुमची कार्यक्षमता ओळखून त्यानुसार तुम्हाला आव्हान देऊन प्रोसाहन देतात का ?) *

○ Fully

○ Reasonably

○ Partially

○ Slightly

○ Unable to

14) Teachers are able to identify your weaknesses and help you to overcome them (तुमची कमतरता लक्षात घेऊन तिच्यावर मात करण्यासाठी शिक्षक तुम्हाला मदत करतात का ?) *

○ Every time

○ Usually

○ Occasionally/Sometimes

○ Rarely

○ Never

15) The institution makes effort to engage students in the monitoring, review, and continuous quality improvement of the teaching-learning process.(अध्यापन - अध्ययन प्रक्रियेची सातत्यपूर्ण दर्जा सुधारणा परीक्षण आणि पुनरावलोकन इ . मध्ये तुम्हाला सामाविष्ट करणेसाठी महाविद्यालय प्रयत्न करते का ?) *

○ Strongly agree

○ Agree

○ Neutral

○ Disagree

○ Strongly disagree

16) The institute/ teachers use student-centric methods, such as experiential learning, participative learning, and problem-solving methodologies for enhancing learning experiences. (कॉलेज व शिक्षक शिकण्याचा अनुभव अधिक समृद्ध बनवण्यासाठी प्रायोगिक अध्ययन सहभागात्मक अध्ययन आणि समस्या निराकरण पद्धती सारख्या विध्यार्थी केंद्रित पद्धती वापरतात का ?) *

○ To a great extent

○ Moderate

○ Some what

○ Very little

○ Not at all

17) Teachers encourage you to participate in extracurricular activities (अभ्यासतेतर उपक्रमामध्ये सहभागी होण्यासाठी शिक्षक तुम्हाला प्रोसाहन देतात का ?) *

○ Strongly agree

○ Agree

○ Neutral

○ Disagree

○ Strongly disagree

18) Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.(विद्यार्थ्यांना कामाच्या ठिकाणांसाठी तयार करणेसाठी त्यांच्यामध्ये soft skills , जीवनकौशल्ये , रोजगारकेंद्री कौशल्ये रुजवण्यासाठी कॉलेज/ शिक्षक कितपत प्रयत्न करतात का ?) *

○ To a great extent

○ Moderate

○ Some what

○ Very little

○ Not at all

19) What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc.while *
teaching.(किती टक्के शिक्षक शिकवताना प्रोजेक्टर आणि मल्टिमिडीया सारखी ICT ची साधने वापरतात ?)

○ Above 90%

○ 70 – 89%

○ 50 – 69%

○ Below 29%

20) The overall quality of the teaching-learning process in your institute is very good.(एकूणच *
तुमच्या कॉलेजची अध्यापन - अध्ययन पद्धती कितपत चांगली आहे ?)

○ Strongly agree

○ Agree

○ Neutral

○ Disagree

○ Strongly disagree

Give three observations/suggestions to improve the overall teaching-learning experience in your
institution.(महाविद्यालयातील अध्यापन -अध्ययन अनुभव विकसित करण्यासाठी तीन निरीक्षणे / सूचना सांगा ?)
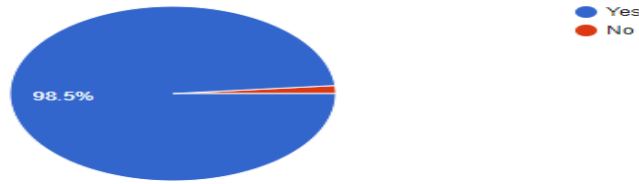
Long answer text

Please confirm this is the first and only time you answer this survey.(कृपया खात्री करा की तुम्ही या सर्वेक्षणाचे प्रथम आणि एकमेव उत्तर दिले आहे.)
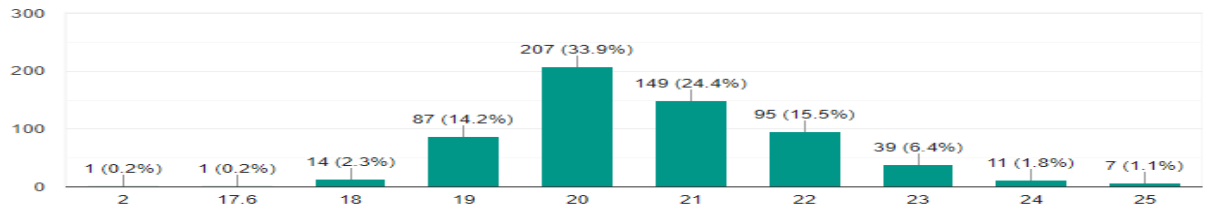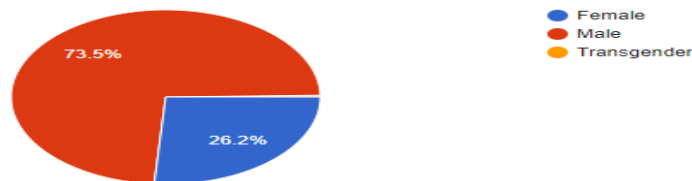
611 responses

📋 Copy

- ● Yes
- ● No

98.5%

Age

611 responses

📋 Copy

207 (33.9%), 149 (24.4%), 95 (15.5%), 87 (14.2%), 39 (6.4%), 14 (2.3%), 11 (1.8%), 7 (1.1%), 1 (0.2%), 1 (0.2%)

Ages: 2, 17.6, 18, 19, 20, 21, 22, 23, 24, 25

Gender

611 responses

📋 Copy

- ● Female
- ● Male
- ● Transgender

73.5%
26.2%

What degree program are you pursuing now? (तुम्ही आता कोणता पदवी कार्यक्रम घेत आहात?)

611 responses

📋 Copy

- ● Bachelor's
- ● Master's

93.5%

What subject area are you currently pursuing? (तुम्ही सध्या कोणत्या विषयाचा पाठपुरावा करत आहात?)

611 responses

📋 Copy

- ● Arts
- ● Commerce
- ● Science
- ● BCA
- ● B.Voc. (Sustainable Agriculture gricult...
- ● B. Voc. (Tourism and Service Industry)
- ● B. Voc. (Nutrition and Dietetics)
- ● B. Voc. (Catering and Hospitality Man...

🔼 1/2 🔽

54%
21.9%
10.5%
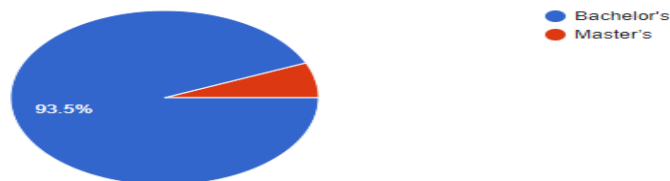
♣ About Teaching –Learning Process

The satisfaction of the students in Teaching-Learning Process about syllabus covered in the class, preparation of teachers for the classes, communication of teacher, approach of teacher to best teaching.

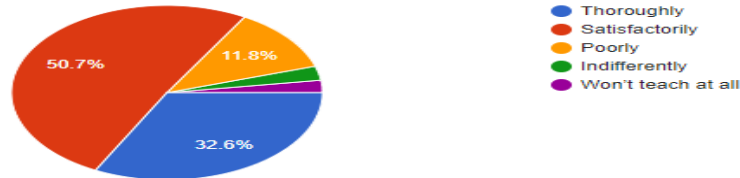1) How much of the syllabus was covered in the class? (किती टक्के अभ्यासक्रम वर्गात पूर्ण करण्यात आला ?)   Copy

611 responses

- 85 to 100%
- 70 to 84%
- 55 to 69%
- 30 to 54%
- Below 30%

39.4% | 17.5% | 8.7% | 32.6%
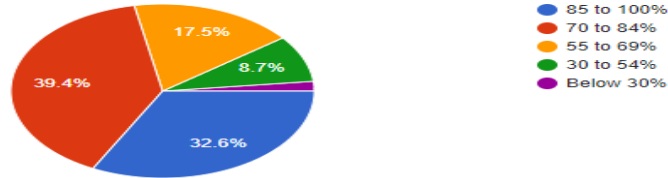
2) How well did the teachers prepare for the classes? (शिक्षक तासाला किती चांगली तयारी करून घेतात ?)   Copy

611 responses

- Thoroughly
- Satisfactorily
- Poorly
- Indifferently
- Won't teach at all

50.7% | 11.8% | 32.6%

3) How well were the teachers able to communicate? (विद्यार्थ्यांबरोबर शिक्षकांचा संवाद कसा होता ?)   Copy

611 responses

- Always effective
- Sometimes effective
- Just satisfactorily
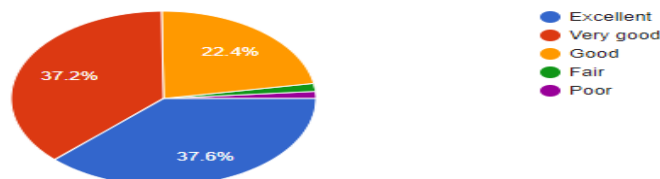- Generally ineffective
- Very Poor Communication

18.7% | 9.7% | 64.5%

4) The teacher's approach to teaching can best be described as.(शिक्षकांच्या अध्यापनाबाबतच्या दृष्टिकोनाचे योग्य वर्णन कसे करता येईल ?)   Copy
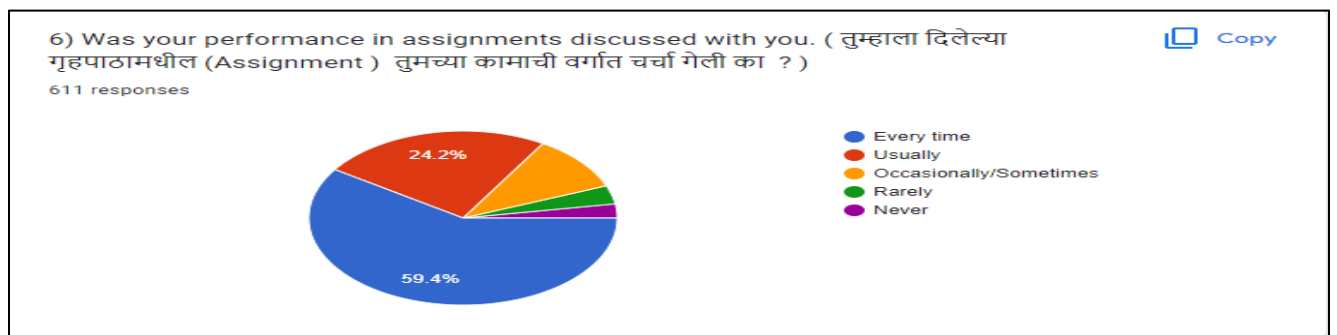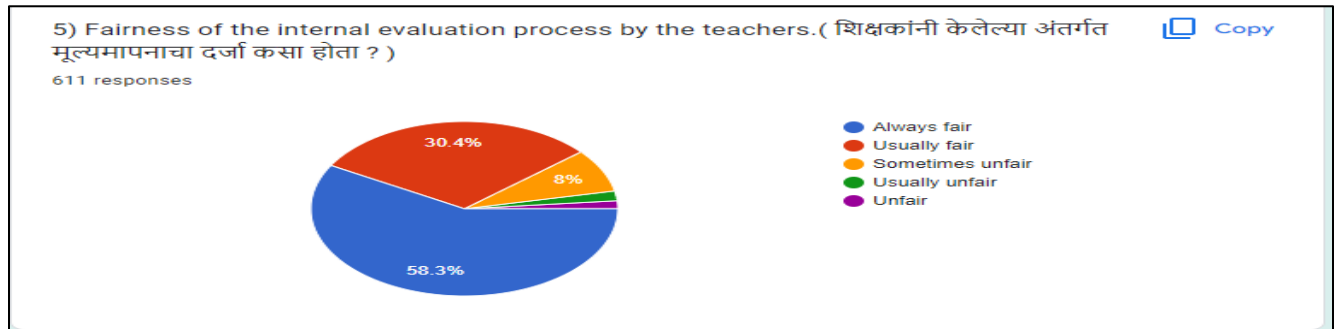
611 responses

- Excellent
- Very good
- Good
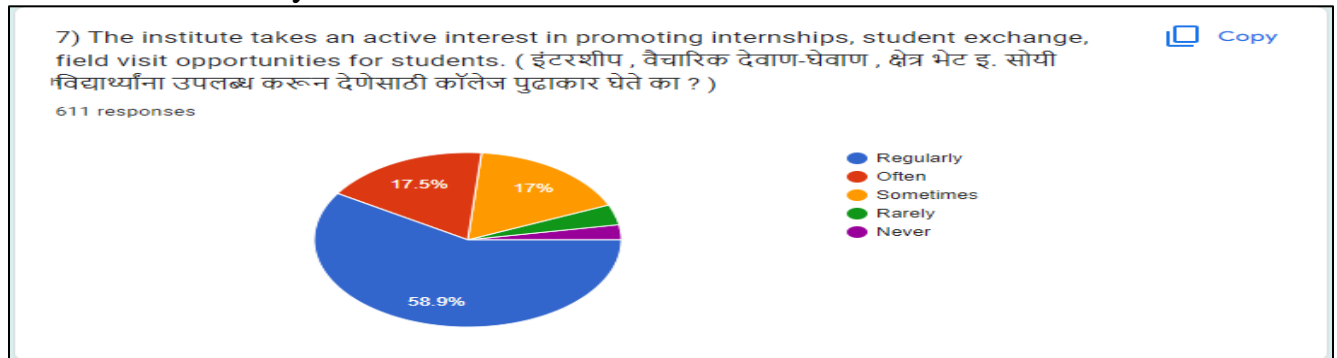- Fair
- Poor

37.2% | 22.4% | 37.6%

About Examination

The satisfaction of the students about examination such as fairness of internal evaluation process by the teacher and performance in assignments discussed.

5) Fairness of the internal evaluation process by the teachers.(शिक्षकांनी केलेल्या अंतर्गत मूल्यमापनाचा दर्जा कसा होता ?)

611 responses

- Always fair — 58.3%
- Usually fair — 30.4%
- Sometimes unfair — 8%
- Usually unfair
- Unfair

6) Was your performance in assignments discussed with you. (तुम्हाला दिलेल्या गृहपाठामधील (Assignment) तुमच्या कामाची वर्गात चर्चा गेली का ?)

611 responses

- Every time — 59.4%
- Usually — 24.2%
- Occasionally/Sometimes
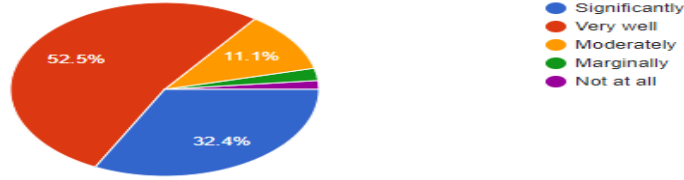- Rarely
- Never

About Department

Satisfaction of the students about department which include activities in department, the teaching and mentoring process in department which facilitate students in cognitive, social and emotional growth, multiple opportunities to learn and grow, were the teachers inform students expected competencies, course outcomes and programme outcomes, follow-up of mentors with assigned tasks, the teachers illustrates colours through examples and applications, the teachers identify students strength and encourage them with providing right level of challenges, teachers identify students weaknesses and help him to overcome them and efforts are made by Teachers/Institutes to inculcate soft skills, life skills and employability skills to make students ready for the world of work.

7) The institute takes an active interest in promoting internships, student exchange, field visit opportunities for students. (इंटरशीप , वैचारिक देवाण-घेवाण , क्षेत्र भेट इ. सोयी विद्यार्थ्यांना उपलब्ध करून देणेसाठी कॉलेज पुढाकार घेते का ?)

611 responses

- Regularly — 58.9%
- Often — 17.5%
- Sometimes — 17%
- Rarely
- Never

8) The teaching and mentoring process in your institution facilitates you in cognitive, social, and emotional growth. (महाविद्यालयातील अध्यापन आणि मार्गदर्शन प्रक्रिया तुमच्या बौद्धिक , सामाजिक आणि भावनिक वृद्धीसाठी कितपत योग्य आहे ?)
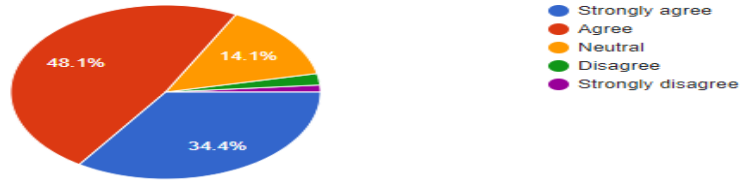
611 responses

- Significantly
- Very well
- Moderately
- Marginally
- Not at all

52.5%
11.1%
32.4%

9) The institution provides multiple opportunities to learn and grow.(शिक्षण आणि विकास होणेसाठी कॉलेज आपणास विविध संधी पुरवते का ?)

611 responses

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

48.1%
14.1%
34.4%

10) Teachers inform you about your expected competencies, course outcomes, and programme outcomes.(शिक्षण तुम्हाला तुमच्या अपेक्षित कार्यक्षमता, अपेक्षित उद्दिष्टे आणि साध्ये या बद्दल कळवतात का ?)

611 responses

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

26.7%
10%
59.4%

11) Your mentor does a necessary follow-up with an assigned task to you.(तुमचे मार्गदर्शन (सल्लागार) तुम्हाला देण्यात आलेल्या कामाचा आवश्यक तो आढावा घेतात का ?)

611 responses

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- I don't have a mentor

27.7%
58.3%

12) The teachers illustrate the concepts through examples and applications.(शिक्षक उदाहरणे आणि प्रात्यक्षिकांमधून संकल्पना स्पष्ट करतात का ?)
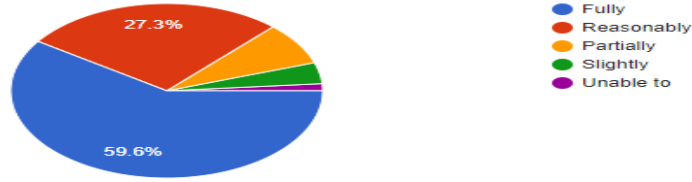
611 responses

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

25.4%
62.5%

13) The teachers identify your strengths and encourage you with providing the right level of challenges.(शिक्षक तुमची कार्यक्षमता ओळखून त्यानुसार तुम्हाला आव्हान देऊन प्रोत्साहन देतात का ?)

611 responses

- Fully
- Reasonably
- Partially
- Slightly
- Unable to

27.3%

59.6%

14) Teachers are able to identify your weaknesses and help you to overcome them (तुमची कमतरता लक्षात घेऊन तिच्यावर मात करण्यासाठी शिक्षक तुम्हाला मदत करतात का ?)

611 responses

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

25.9%

57.4%

15) The institution makes effort to engage students in the monitoring, review, and continuous quality improvement of the teaching-learning process.(अध्यापन - अध्ययन प्रक्रियेची सातत्यपूर्ण दर्जा सुधारणा परीक्षण आणि पुनरावलोकन इ . मध्ये तुम्हाला सामाविष्ट करणेसाठी महाविद्यालय प्रयत्न करते का ?)

611 responses
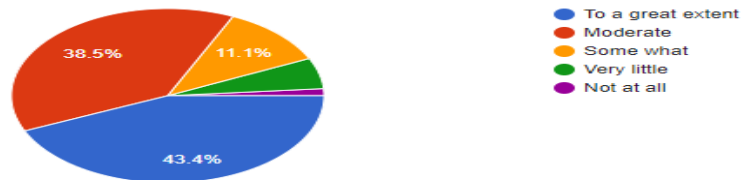
- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

44.8%

13.3%

38.8%

16) The institute/ teachers use student-centric methods, such as experiential learning, participative learning, and problem-solving methodologies for enhancing learning experiences.(कॉलेज व शिक्षक शिकण्याचा अनुभव अधिक समृद्ध बनवण्यासाठी प्रायोगिक अध्ययन सहभागात्मक अध्ययन आणि समस्या निराकरण पद्धती सारख्या विद्यार्थी केंद्रित पद्धती वापरतात का ?)

611 responses
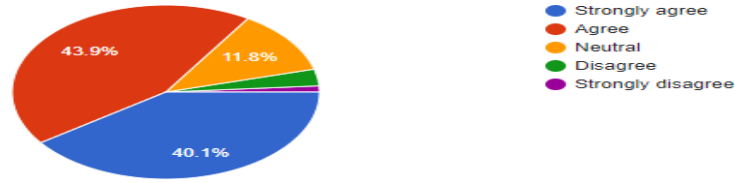
- To a great extent
- Moderate
- Some what
- Very little
- Not at all

38.5%

11.1%

43.4%

17) Teachers encourage you to participate in extracurricular activities (अभ्यासेतर उपक्रमामध्ये सहभागी होण्यासाठी शिक्षक तुम्हाला प्रोसाहन देतात का ?)
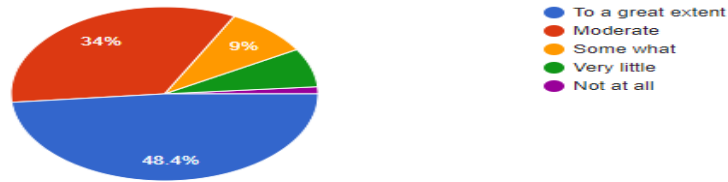
611 responses

Copy

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

43.9%
11.8%
40.1%

18) Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.(विद्यार्थ्यांना कामाच्या ठिकाणांसाठी तयार करणेसाठी त्यांच्यामध्ये soft skills , जीवनकौशल्ये , रोजगारकेंद्री कौशल्ये रुजवण्यासाठी कॉलेज/ शिक्षक कितपत प्रयत्न करतात का ?)
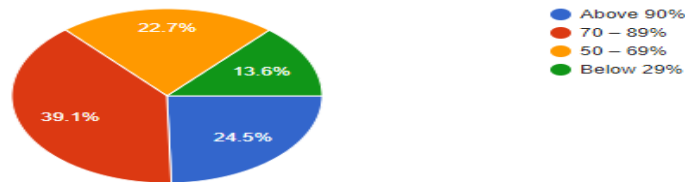
611 responses

Copy

- To a great extent
- Moderate
- Some what
- Very little
- Not at all

34%
9%
48.4%

19) What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc.while teaching.(किती टक्के शिक्षक शिकवताना प्रोजेक्टर आणि मल्टिमिडीया सारखी ICT ची साधने वापरतात ?)

611 responses
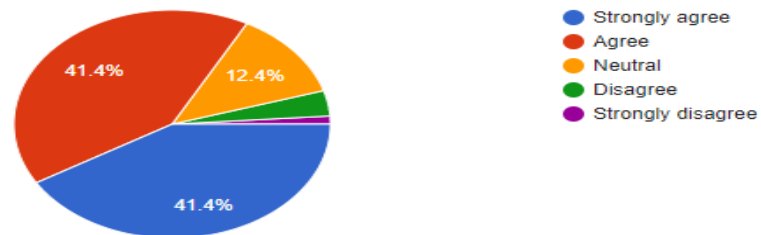
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- Above 90%
- 70 − 89%
- 50 − 69%
- Below 29%

22.7%
13.6%
39.1%
24.5%

20) The overall quality of the teaching-learning process in your institute is very good. (एकूणच तुमच्या कॉलेजची अध्यापन - अध्ययन पद्धती कितपत चांगली आहे ?)

611 responses

Copy

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

41.4%
12.4%
41.4%

Give three observations/suggestions to improve the overall teaching-learning experience in your institution.(महाविद्यालयातील अध्यापन -अध्ययन अनुभव विकसित करण्यासाठी तीन निरीक्षणे / सूचना सांगा ?)

325 responses

No suggestions

No comments

Very good

All ok

Excellent

Use better graphics and visual media to engage students well

Good college

Very nice

Very well

Give three observations/suggestions to improve the overall teaching-learning experience in your institution.(महाविद्यालयातील अध्यापन -अध्ययन अनुभव विकसित करण्यासाठी तीन निरीक्षणे / सूचना सांगा ?)

325 responses

-

Good teacher

use better' graphics and visual media to engage students well

students are already satisfied

Employbility skills, soft skill and life skill

Teachers are very good

* Kindly give more project and real time problem to solve.
* Courses can be more research oriented.
* New technology monthly updates can be given.

* kindly give more project and real time problem to solve. *Courses can be more research oriented. * new technology monthly updates can be given.

Give three observations/suggestions to improve the overall teaching-learning experience in your institution.(महाविद्यालयातील अध्यापन -अध्ययन अनुभव विकसित करण्यासाठी तीन निरीक्षणे / सूचना सांगा ?)

325 responses

, ,

Teachers encourage
The overoll quality of teaching learning processes is verry good

Nothings..

Ask them to take atopic for self learning.
Encourage them to ask questions.
Conduct debates seminars and talks for the students.

Very Excellent

Very good

There where teachers are more adding their efforts to teach us but students does not get theirs attention to them so i suggest to our college plz improve the college strictness...So all the students attends lectures and practice regularly......Thank you....

Give three observations/suggestions to improve the overall teaching-learning experience in your institution. (महाविद्यालयातील अध्यापन -अध्ययन अनुभव विकसित करण्यासाठी तीन निरीक्षणे / सूचना सांगा ?)

325 responses

Good condition.

Facilities

1. Give regularly exercise on topics.
2. Install coding related software in every computer.
3. Please consider defected pieces of computer to repair.
(Teacher's are so helpful towards us.)

इंग्लिश स्पीकिंग cores चालू करा ज्याने english bhasha सुधारेल

Keep it up!

Increase the learning in digital

Better education

No need. teachers work is excellent

Principal
Gopal Krishna Gokhale College,
Kolhapur.